

**SERENITY ASSESSMENT OVERVIEW:
INFORMATION TECHNOLOGY AND BUSINESS STRATEGY GAP ANALYSIS**

The Serenity mantra: deliver business value. The investment your company has made – and will continue to make – in your information technology (hardware, software, ERP, network, and people) is significant and vital to your profitability and success. *What are you doing to maximize your investment?*

Serenity Assessment Objective: Build consensus towards a better IT environment.

Serenity Assessment Outcomes: Define IT needs based on business goals and assess the following:

- Business continuity and risk assessment (What is needed to minimize business and IT related risks?)
- Identify and quantify business, system, and IT related strengths and weaknesses
- Identify areas of expertise gaps
- Is there an opportunity for cost savings? (Determine current IT systems ROI and opportunity costs)
- Gap analysis of the network, security, application & database assessment, ensure compliance with legislation, policies and procedures.

Assessment Sequence of Events:

1. Analysis and evaluation
 1. Assess performance against industry benchmarks; and
 2. Create summary assessment and a prioritized action plan.
2. Present findings to management team and influencers

ABOUT SERENITY SYSTEMS

Serenity Systems is a Managed Service Provider that focuses on maximizing your investment in IT to allow employees to do what they do best. Above all we guarantee reliability, raise the bar for service levels, and ensure maximum use of your technology hardware, software and systems. Serenity Systems provides high-impact business-centric technology solutions for more than sixty small and mid-sized manufacturing and distribution enterprises.

For more information, contact Mark Leary at 713-647-7272 or reach us at:

<http://www.serenitysystems.com/contact.htm>